

Cityspec⁺ A MOBILE INSPECTION TOOL TO IMPROVE SERVICE DELIVERY IN MONWABISI PARK

Since August 2015, VPUU in partnership with Formula D Interactive, has been piloting a mobile app called CitySpec. CitySpec aims to enhance monitoring, reporting and repairs of communal water taps and toilets as a way to improve access to clean and safe water and sanitation in Monwabisi Park. The CitySpec app is being used by four trained Community Volunteers who live in Monwabisi Park, and their feedback has and will continue to inform further development of the App and how it is used in the community.

This project has been shortlisted for the Sustainia100 competition, which highlights the 100 most innovative tech solutions that aim to improve the lives of people living in low-income areas. On 6 April 2016, Formula D Interactive spent the morning with the CitySpec team learning how the app is used in the field. Below are some photos of the team in action.

We need your help! Since most toilets are locked in Monwabisi Park, it is difficult for the CitySpec team to inspect if your toilet is broken and for City of Cape Town to then make repairs. VPUU is beginning a campaign to get the contact details of two people per toilet who are willing to help us unlock toilets when we need to monitor and repair. We will be posting flyers at the VPUU Container and at each toilet block. Here's how you can get involved: SMS your name, block number and toilet number to 078 549 7337 or visit the VPUU Container's Community Register Office.



Masley, Victor, Thulani, Siphokazi, and Veliswa discussing their work in the field



Siphokazi monitoring the status of a communal water tap

COMMUNITY PERCEPTIONS IN MONWABISI PARK

Every month, trained local fieldworkers from Monwabisi Park conduct interviews with residents for the VPUU household survey. The VPUU household survey aims to monitor how people feel about public services, crime and safety. 121 interviews were done in Monwabisi Park between January and March 2016. Below are responses from Monwabisi Park residents in regards to public services and crime perceptions.

Are you happy with public services ?

8 out of 10 respondents to the VPUU household survey were satisfied with: **High Mast Lights** and **Electricity Supply**.



6 in 10 respondents to the VPUU household survey were satisfied with **Refuse Removal Services**.



4 in 10 respondents to the VPUU household survey were satisfied with **Sports and Recreation facilities**.



2 in 10 respondents to the VPUU household survey were satisfied with **Public Spaces, Water & Sanitation Access** and **Storm Water Drainage**.



1 in 10 respondents to the VPUU household survey were satisfied with **Post Delivery**.



In your opinion, is there more or less crime incidents now compared to same time last year?



Respondents to the VPUU household survey stating that there was **less crime**, explained that the presence of **safety patrols** had contributed to improve safety in Monwabisi Park.

COMMUNITY NEWSLETTER

VIOLENCE PREVENTION THROUGH URBAN UPGRADING

FREE RESOURCE PACKS FOR CHILDREN 0-2 YEARS AVAILABLE FROM SIKHULA SONKE

Sikhula Sonke Early Childhood Development, like other organisations, began the year with many uncertainties, not least, much needed funding for programmes that capacitate communities.

In spite of the uncertainties, early childhood services remain at the forefront of our agenda. Our partnership with various stakeholders like VPUU, the City and others started the year well when we expanded our team with new Extended Public Works Programme volunteers from the City to extend our ECD services in Monwabisi Park.

As part of the improvement in our program implementation, our program team members have participated in Persona Doll training, Inclusive Education, 1st 1000 training for home visitors and Nal'ibali training sessions. Thembi, our Development Manager, together with the Team Leader have worked very hard to develop a wonderful parental resource for the 1st 1000 FCM days' program. Now we are confident that a resource starter pack for development is freely available for children from birth to 2 years old, and FCM's/EPWP volunteers are capacitating parents and mothers-to-be using the resource.

This resource pack is made up of 5 different bath books for babies, a poster with shapes, colours and numbers from BrainBoosters, Baby puzzles which has been carefully selected by the team, little baby story book From Nal'ibali and a parental guidance poster from Word Works. A big 'thank you' goes to Thembi of Sikhula Sonke for compiling this wonderful resource pack for parents that is a unique combination from different resource organisations.

Signed: Director of Sikhula Sonke, Mr Mdebuka.

For more information about Sikhula Sonke, contact:

Tel: +27 (0) 81 258 7359. Operating Hours : 8am-5pm Mon-Fri.

Address: 35-903 Cephe Crescent, Harare Square, Khayelitsha, 7784, Cape Town



Home Based Resource Starter Kit for Early Childhood Development

MEETINGS HELD

JANUARY - APRIL 2016

- 21.01.16: SNAC monthly meeting
- 28.01.16 : Stakeholder meeting
- 04.02.16: SNAC monthly meeting
- 11.02.16: Stakeholder meeting
- 18.02.16: Organisational development session(OD)
- 03.03.16: SNAC monthly meeting
- 10.03.16: Stakeholder meeting
- 18.03.16: OD Session
- 07.04.16: Task team meeting with COCT Mayor
- 09.04.16: Community Risk Assessment training
- 14.04.16: Stakeholder meeting
- 14.04.16: A-Section Resource Centre Site Handover
- 16.04.16: Community Risk Assessment training
- 21.04.16: OD Session

UPCOMING MEETINGS

APRIL - JUNE 2016

- 23.04.16: Reference Group Meeting
- 05.05.16: SNAC meeting
- 07.05.16: Awareness/Education Community Campaign
- 12.05.16 : Stakeholder meeting
- 19.05.16: OD session
- 02.06.16: SNAC meeting
- 09.06.16: Stakeholder meeting
- 16.06.16: Youth Day celebration
- 24/06/16: OD Session

SNAC meeting: A monthly meeting of the elected Safe Node Area Committee members.

OD Session: Organisational Development meeting that VPUU conducts follow-up support and training to Safe Node Area leadership.

Diamond Meeting: A monthly meeting of safe node area SNAC members and VPUU work stream representatives.





Children being stimulated at Emthonjeni space



Sikhula Sonke launching the Home Based ECD resource Kit: March 2016

PROJECT MILESTONES

- January 2016: Started the construction of the A-Section Resource Centre Phase 1: Hard surface Sports court. 95% complete by end March 2016.
- 8 and 14 January 2016: A-Section Resource Centre Phase 2 Building Construction advert posted in the Vukani & Cape Times.

- 11 March 2016: A-Section Resource Centre Phase 2 Building Construction (Community Liaison Officer) CLO advert posted at VPUU facilities and Harare Square.
- A contractor for the new A-Section Resource Centre Phase 2: Building has been appointed. (CLO, Security and Local Labour to be appointed/sourced)
- 14 April 2016: Site handover to contractor



The A-Section Resource Centre Phase 1: Hard surface Sports court

A-Section Resource Centre Phase 2 Building Clarification Meeting was held on the 19th of January 2016



Disaster Risk Management Training / Community Awareness Campaign

Community risk assessment training will be held in April, with an awareness/education campaign planned in May. VPUU plans to include various government departments in the campaign in order that they provide the community with information that will assist in reducing significant risks within the community. These include health, fire and electricity hazards, flooding, etc.

A -Section Resource Centre Phase 2: Building

- 14 April 2016: Site Handover
- CLO (Community Liaison Officer) to be appointed
- Security to be appointed
- Local Labour to be sourced

Youth Day celebration to be held on the 16/06/2016

Social Development Fund

A general call was made on 17 March 2016, and a workshop was conducted on the 30th. The closing date for applications is 15 April 2016.

ECD/Youth Development

Place makers are assisting in ECD programs at Monwabisi Park.

Accessible Youth Transformation Lives (AYTL) offer after school programs for youth (see article).

HIGHLIGHTS JANUARY - MARCH 2016

BRIEF SUMMARY OF THE JIKAJIKA PROGRAM

Introduction

VPUU piloted and established some legacy projects or viable business opportunities as reward for committed community members who show a vested interest in helping their communities by serving on the Safe Node Area Committee. Their commitment and involvement are signs of the commitment and entrepreneurship needed in business

The nature of the program is transfer basic business skills to 200+ residents, as well as generate R3500 recurring monthly income for up to 10 benefactors. The venture will identify 3 businesses to scale and assist in their application for further investment through microfinance institutions

Objective of the Program

- To provide microenterprise opportunities for Safe Node Area committee members, existing business owners, and community members in three informal settlements, (Monwabisi Park, Lotus Park and the Heights)
- To provide improved and easily accessed business coaching and mentoring services
- To create a business development model that can be deployed in other Informal Settlements
- To create "Business in a Box" systems manuals for 10 replicable, low input and innovative business models
- To introduce products or services that will improve people's lives.
- This course builds on the initial 4 weeks of training with a pitching event to TBPP team, who will decide whether the participant is ready to test the idea Pitch event 10 winners from 3 communities



Winners of the Jikajika program



YOUTH CONTAINER

Accessible Youth Transformation Lives (AYTL) is a youth organisation operating at the new container next to the VPUU facility. This organisation provides after school programs, assisting children with homework and helping those who struggle to learn. Basic agriculture is also taught by taking the learners to a nearby community garden to show them how to plant vegetables. They engage in fun activities such as drama and debates.

Youth Container at Monwabisi Park being activated with fun learning activities

OPPORTUNITY

JOIN THE TEAM THAT WILL CONDUCT THE VPUU ANNUAL HOUSEHOLD SURVEY

VPUU is looking for fieldworkers to conduct the VPUU annual household survey. The annual household survey aims to collect information about how people feel about public services, crime and safety.

Applicants for the fieldworker positions should satisfy the following criteria:

- Reside in Monwabisi Park;
- Matric certificate;
- Be computer literate/ be comfortable with using mobile phones;
- Be mobile (physically able to walk);
- Prior experience in conducting community surveys will be regarded as an advantage;

Application forms can be collected and submitted at the VPUU containers in C-section at the Community Register Office, Monday-Friday 9am-4pm.

Closing date: 06 May 2016

Copy of ID and a full CV are required. For further information please contact: Ms. Philisiwe Tshinyonga on 061 432 9637

COMMUNITY STORY

On 7th of March, the SANCO executive, together with a Chinese pastor, donated school uniforms to children coming from poor families within Monwabisi Park. Twelve (12) children attending Luleka and Isiphiwo primary schools Monwabisi Park benefited in this wonderful initiative and the Pastor confirmed that more children will benefit next year.



SANCO member with some of the beneficiaries of the school uniforms