



PARTICIPATORY PLANNING AND URBAN DESIGN

Two key documents guide future planning in the CBD: the *Urban Network Strategy* and the 2010 CBD design report. Both imbue Sustainable Neighbourhoods principles in their proposed projects. The next steps for design and implementation will require community participation, as well as attention to the informal taxi rank and the needs of unhoused residents. Through partnership with the SPSCC, KABOINTA and the library, there are opportunities for the design process to be child-friendly, inclusive, and synchronised with simultaneous planning for integrated Area-Based Management.



PUBLIC SAFETY

Safety issues at Kimberley's hotspots – including drug syndicates, theft, and vandalism – have pushed businesses and livelihoods out of the CBD and shortened library opening hours. Protective factors against these challenges include SPM Security, Wanya Tsotsi, street lights, CCTV and alert businesses. Future protective factors led by the SPSCC may include CPTED interventions and support to unhoused residents. Additionally, the SPSCC should consider developing a CBD safety plan; basing a safety communications hub in the CCTV control room; and expanding the youth peacemakers programme with both safety and cleaning responsibilities. Lastly, visible policing in the CBD must enforce by-laws and discourage crime through guardianship.



ACCESS TO JUSTICE

Currently, there are no municipality-endorsed neighborhood- and community- level justice structures; however, previously, there was a CPF which had a kiosk and patrolled the CBD. The municipality had intended for this to start again during the festive season. Lastly, SPM has attempted to address the vigilante nature of Wanya Tsotsi's operations; but the group is not always willing to be held accountable. VPUU did not observe victim support for survivors of violence, perhaps simply because SAPS was unavailable for engagements during the site visits.



PROGRAMME PLANNING, MANAGEMENT AND M&E

The Safer City Committee will soon be mandated to provide integrated planning, budgeting, management, monitoring and evaluation for violence prevention and Area-Based Management in the Kimberley CBD. The oversight role for the SPSCC will fall under Transport, Safety and Liaison. The committee has access to baseline data about SMMEs and, soon, about people experiencing homelessness; but they will require more data about building owners, traders and safety in the area. They will also need a logical framework and Theory of Change resulting from participatory processes.



INFORMATION SHARING AND MANAGEMENT

SPM's public information access is rapidly innovating. Before COVID-19 and a spike in crime, Sol Plaatje University (SPU) and SPM were collaborating to provide free WIFI in parks. Currently, the SPM IT Team is working to develop a digital application for reporting infrastructure damage and emergency issues. During the 2020 engagements, SPM acknowledged their need for strong IT infrastructure, as well as past mistakes in communication. Previously, poor information-sharing with community members resulted in unrest, which drove home the importance of relationship-building meetings.



RESEARCH AND CAPACITY-BUILDING

SPM recognizes the importance of research and capacity-building and has included tertiary institutions in its key programmes. As mentioned, they have partnered with Sol Plaatje University and an NGO to collect data about adults and children experiencing homelessness. Additionally, new data about service delivery can be expected from the 2021 Community Satisfaction Survey. However, SPM has not yet partnered with the university to research the reasons behind businesses leaving the CBD; the LED Unit could benefit from semi-structured interviews with CEOs and property owners to identify the issues.